QUICK SPACE CONTAINERS AND CABINS RETURNS POLICY 5TH AUGUST 2024

Please read through these terms and conditions carefully before making a purchase from us.

1. General
    1. We reserve the right to change these terms and conditions at any time. Any such changes will take effect when posted on the website (see date at the top) and it is your responsibility to read the terms and conditions on each occasion you purchase from us. Purchasing from Quick Space Containers and Cabins signifies your acceptance to be bound by the latest terms and conditions.
    2. If you are not a consumer, you confirm that you have authority to bind any business on whose behalf you make a purchase for.
2. Order process
    1. All orders that you place with Quick Space Containers and Cabins will be subject to acceptance in accordance with these terms and conditions.
    2. The ‘confirmation’ stage sets out the final details of your order. Following this, we will send to you an order acknowledgement email detailing the products you have ordered. Please note that this email is not an order confirmation or order acceptance from Quick Space Container and Cabins.
    3. Acceptance of your order and the completion of the contract between you and us will take place on despatch to you of the products ordered unless we have notified you that we do not accept your order or you have cancelled it.
    4. We do not file details of your order for you to subsequently access direct on this website, and therefore, please print out these terms and conditions and the order acknowledgement for your own records. If you wish to obtain specific details of your previous orders please Contact Us.

3. Delivery
    1. This website is only for delivery of products to customers in mainland UK. We cannot deliver to the Channel Islands, Northern Ireland, Isle of Man, Orkney, Shetland and Scottish Islands, BFPO addresses, or the Republic of Ireland. All goods must be signed for by an adult aged 18 years or over on delivery.
    2. Delivery charges are specified when you place an order. An email will follow confirming when your order will be delivered. We make every effort to deliver goods within the estimated timescales, however delays are occasionally inevitable due to unforeseen factors. Quick Space Containers and Cabins shall be under no liability for any delay or failure to deliver the products within estimated timescales.
    3. Risk of loss and damage of products passes to you on the date when the products are delivered by us.
    4. Failure to deliver an item to you to a competent person over 18 years of age will incur full additional delivery costs to redeliver.
4. Payment
    1. We take payment from your card at the time we receive your order, once we have checked your card details, stock availability will be confirmed. Goods are subject to availability. In the event that we are unable to supply the goods, we will inform you of this as soon as possible. A full refund will be given where you have already paid for the goods.
    2. The price you pay is the price displayed on this website at the time we receive your order. While we try and ensure that all prices on our website are accurate, errors may occur. If we discover an error in the price of goods you have ordered we will inform you as soon as possible and give you the option of reconfirming your order at the correct

price or cancelling it. If we are unable to contact you we will treat the order as cancelled. If you cancel and you have already paid for the goods, you will receive a full refund.

3. Title to any products you order from Quick Space Containers and Cabins shall pass to you on delivery of the products provided that we have processed and received payment in full for the products.
4. All product prices exclude delivery charges, which will be confirmed upon placing an order.

5. Returns, Cancellations and Substitutions
    1. Consumers have the right to cancel an order within 14 days of order, or within 14 days of receipt of goods.
    2. All bespoke items are non-returnable unless they are faulty.
    3. All items are returned at the cost to you. This includes our travel time and transportation costs at no less than £160.
    4. All items will be subject to a check and sign service upon delivery. This is to ensure that the item is not damaged at the delivery and erection stage. This ensures no items will need to be returned as faulty.
    5. All items must be returned in the same condition that they were delivered to you. Upon approval by a member of our team, you will be refunded within 30 days.
    6. Any goods that are damaged, have defects or missing parts will not be refunded. The item can be returned to you at your expense.
    7. Sometimes the product specifications from the manufacturer may change, in which case we will do our best to offer you a substitute of the same or better quality at the same price. If you are not happy with the replacement you can return it in accordance with our 14 day money back guarantee. Where applicable, you may cancel your order in

accordance with your rights under the Distance Selling Legislation.

8. All sizes and measurements are approximate but we do try to make sure that they are as accurate as possible.

6. Miscellaneous Provisions
    1. We will take all reasonable precautions to keep the details of your order and payment secure, but, unless we are negligent, we cannot be held liable for any losses caused as a result of unauthorised access to information provided by you.
    2. The contract between us shall be governed by the laws of England and any dispute between us will be resolved exclusively in the courts of England. English is the only language offered for the conclusion of the contract.
    3. We have selected our products on the basis that they will be used for what they are intended for only, if you are planning to use them for any other purposes please make sure that you are covered by appropriate insurance.
    4. Quick Space Containers and Cabins shall be under no liability for any delay or failure to deliver products or otherwise perform any obligation as specified in these terms and conditions if the same is wholly or partly caused whether directly or indirectly by circumstances beyond its reasonable control.
    5. If any portion of these terms and conditions is held by any competent authority to be invalid or unenforceable in whole or in part, the validity or enforceability of the other sections of these terms and conditions shall not be affected.
    6. No delay or failure by Quick Space Containers and Cabins to exercise any powers, rights or remedies under these terms and conditions will operate as a waiver of them nor will any single or partial exercise

of any such powers, rights or remedies preclude any other or further exercise of them. Any waiver to be effective must be in writing and signed by an authorised representative of Quick Space Containers and Cabins.

7. These terms and conditions including the documents or other sources referred to in these terms and conditions supersede all prior representations understandings and agreements between you and Quick Space Containers and Cabins relating to the use of this website (including the order of products) and sets forth the entire agreement and understanding between you and Quick Space Containers and Cabins for your use of this website

The Quick Space Containers and Cabins.co.uk website is operated by Quick Space Containers and Cabins.

We recommend you print out a copy of these terms and conditions for your future reference.

If you have any questions regarding the Quick Space Containers and Cabins website please see the ‘contact us’ section for more information and full contact details.